



THROUGH NEW DIGITAL PROCESSES AND AN END-TO-END CASE SOLUTION

cBrain collaborating with the Ministry of Finance of the United Arab Emirates (UAE) to develop and implement a single digital solution to efficiently manage the notification of multi-national companies and request information from them via a reporting tool.



### **CUSTOMER PROFILE**

#### **Customer Name**

Ministry of Finance of the United Arab Emirates

### Sector

Government - Ministry of Finance

### Service provided

End-to-end digital solution to manage Country-by-Country Reporting

**Implementation date** December 2019

## TECHNICAL INTEGRATIONS INCLUDED

- Self-service web forms integration with the ministry's website
- Integration with Captcha

# **THE CHALLENGE**

Based on the OECD agreement, The Ministry of Finance's mission was to invest in a full digital solution within a short period to ensure compliance with the newly introduced Country-by-Country (CbCR) reporting regulations that are part of the OECD agreement, which aims to ensure a more transparent tax environment. Sparse data and the lack of a single, secure digital framework to execute the different phases of the CbCR Reporting processes was an additional challenge.

## THE SOLUTION

cBrain's solution is the standard configured F2, integrated with a self-service, which includes:

- A solution to import the existing notifications generated by the interim notification solution into the new system.
- Self-service web forms integrated with the ministry's website to notify the ministry and upload documentary evidence for tax compliance.
- An integration with the Captcha tool to be able to differentiate between real users and automated users.
- A Task Guide (checklist) to automate the processes for case revision of notifications submitted via self-service.
- The creation of a search template to display all information for users.

## **THE BENEFITS**

The CbCR implementation allows for:

- Enforcing regulations and implementing a completely digital notification submission process (and reporting at a later stage). This way, the ministry ensures compliance with the new regulations based on the OECD/G20 Inclusive Framework on BEPS.
- The creation of a simple and effective digital solution that is used to update the party registry with the relevant contact information via a checklist, ensuring that the companies receive a reply (receipt) once they submit their details via the self-service web form, and thus can avoid getting a fine.
- Easing the processing work, saving time and making reporting easier by using a digital dashboard giving an overview of all notifications received by companies that have to report to the Ministry of Finance.
- MNEs (multinational companies) can easily notify the International Department at the Ministry (CbCR) about their business activities.

