

F2 for International Tax Investigations – Exchange of Information Request (EOIR)

Functionality

A digital solution to process requests for tax-related information coming from any country in the world. The requests for information can be related to a company or private individual living/working in a specific country, with the purpose of clarifying the tax-related situation of that company/individual to see if they must pay taxes in the country in question.

The solution provided by cBrain is based on a ready-to-run configured F2 solution so that the EOIR solution can be delivered within a short timeframe. It encompasses a case and document management system, formal (integrated mail) and informal communication (chat), search lists and reporting tools with full search into meta data and content, case processing controls such as deadlines, requests, and reminders.

Key Benefits

Organizational gain: reduces the number of tools required for users to manage the process of information exchange, providing a single auditable record of activity. Import old open cases via web form and solve future cases more effectively.

Case workers gain: The automation of the digital workflow in one single place via cBrain's solution will ease the workflow, save time and provide a management overview of progress and status of cases. By using cBrain's solution, case workers can reduce complexity per request and maintain an overview of the case progress. Automation of simple tasks means that case workers can focus on the content of requests, rather than their administration.

The F2 standard software, with a ready-to-run configured EOIR F2 solution which can be delivered within a short timeframe, includes: case and document management, formal (integrated mail) and informal communication (chat), search lists and reporting tools with full search into metadata and content, case processing controls such as deadlines, requests, and reminders.

F2 template module, supporting Word templates with automated merging of data fields and advanced text phrases.

F2 process modules with step process control, checklists and variance. F2 Dashboard and BI module for progress reporting.

Software

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Project time

Project duration 9 months

About F2 and The Solution Gallery

F2 is like a Swiss Army Knife for government digitization. The standard software can support almost any type of organization, and process templates make it easy to reuse best practices and proven process solutions. F2 can be used just for a smaller department and without process configuration, it can be used for a specific process, or it can be implemented for the entire organization and multiple processes. A process template can be copied and reconfigured, and process templates thereby offer fast track and low-risk digitization. Working with many different customers and projects across countries, we have a build experience and a large library of process templates ready for reuse.

If you look to fast track to digitizing based on proven solutions, please have a look into our solution gallery and get inspired. Find a process template and have it re-configured for your specific requirements.

About cBrain

cBrain is listed at Nasdaq-OMX with offices in Europe, the USA, and the United Arab Emirates. In Denmark, which ranks number one in the global UN E-government index, we serve more than 50 government organizations and 2/3 of all Danish ministerial departments run their business on our software. We believe in a society based on democracy with digitization being the enablers for a new generation of strong, transparent, and efficient government institutions. Please see our CSR report and SDG 16 commitment to help to develop strong and accountable institutions.

Contact us



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